CWP’s Person Centred Commitment to Delivering Personal, Fair and Diverse Healthcare Services 2016—2020

CWP Vision “Leading in partnership to improve health and well-being by providing high quality care.”
CWP Values: Care Compassion Competence Communication Courage Commitment

**Improving our Intelligence**
- Develop a Trust-wide approach to collecting equality information
- Review current people accessing CWP services data/information in order to address gaps in equality and diversity information reporting.
- Develop in partnership with representatives of local community group processes and information sessions for improving CWP staff collection of equality data/information
- Work with lived experience representatives to further consult with people who access CWP services and their carers in relation to Trust E & D objectives and action plan
- Formalise relationship with Local Authority, third sector and other statutory bodies to enable greater sharing of data and intelligence information in relation to equality groups and health inequalities

**Developing our Staff**
- Provide training and development opportunities for all staff across the Trust and provide a summary of mandatory and non-mandatory training by ethnic groups providing data for the Trustwide Equality & Diversity Committee
- The Trust to develop a diverse workforce in the various bandings and attract minority staff across the range of job opportunities and in particular into senior roles.
- Develop a range of successful community and staff engagement events and activities that highlight different communities and demonstrate the Trust’s commitment to being a personal, fair and diverse organisation
- Develop a successful staff diversity forum and champions network that plays a meaningful role within the Trust and local community
- Staff to complete all CWP mandatory training

**Working with our Communities**
- Corporation and locally develop robust partnership working with third sector providers including the sharing of information and intelligence, partnership service delivery and shared training events
- Develop leaflets with partnership organisations to ensure they are reflective and meet the needs of our targeted communities and ensure our website is truly reflective of our personal, fair and diverse services we deliver.
- Develop the various CWP locality network groups that consist of staff and members of the various diverse community groups
- Invite representatives from the various diverse community to present information and training sessions on issue relating to their specific group.
- Support local community events across the CWP footprint example: Chester Pride

**Underpinning Requirements**
The Equality Act 2010 NHS Equality Delivery System (EDS2) Workforce Race Equality Standard (WRES) Care Quality Commission requirements