

# Greenways Carer Newsletter

Edition 13  
October 2016

COLLEGE CENTRE FOR  
QUALITY IMPROVEMENT



Welcome to the autumn edition of our newsletter.

In August we welcomed a planned visit from 'Monitor' who are a part of NHS Improvements. Greenways were chosen to meet with the inspectors on behalf of CWP due to the 'outstanding' inspection that we received from the Care Quality Commission when they visited last year. This was a positive visit and Angela Southern was asked if she would like to attend future meetings and discussion with NHS England, with regard to inpatient services for people with a learning disability.

We have had some sad news, that Izzy the pet therapy dog had a tumour and had been put to sleep. We will continue to look forward to and make a fuss of Diva when she visits with her owner, Kevin.

We have said goodbye to Phil Kujawa, Senior practitioner who retired from Greenways after working over 30 years for the NHS. We have since welcomed Katie Clare as a senior practitioner to Greenways. We are also saying goodbye to Alannah Spendlove-Astles as she leaves in November to pursue a new career. We will be welcoming two new staff nurses shortly to Greenways.

We submitted an article to CWP's Book of Best Practice to showcase our patient review slideshows and were subsequently chosen to be included in the book. We will display copies of this in reception in due course.

## What's been happening?



Monitor visit (above)



Book of Best Practice picture

## Your views Count

**You said...** The information in reception is helpful and informative.

**We did...** We welcome all feedback to the unit, please discuss with staff or leave comments in the suggestions box or on the tree in reception.