

INVOLVEMENT, RECOVERY AND WELLNESS CENTRE

Helping people to be the best they can be



PROSPECTUS FOR SEPTEMBER 2018 TO MARCH 2019



WELCOME TO OUR NEW

INVOLVEMENT, RECOVERY AND WELLNESS CENTRE

This new name has replaced the former Recovery College and the Participation & Engagement Team to represent our newly merged team and to show that we now have a new enhanced service where you can:

- Come to exciting new educational workshops and courses that will be running alongside our popular existing courses.
- Get one-to one sessions centred on your needs to help you build a recovery plan (<u>subject to assessment of your needs and staff availability</u>) i.e. helping you access new recovery tools, self-help knowledge and recovery strategies.
- Obtain support from volunteers that have been trained to support others who themselves live with physical and mental health conditions.
- Give your feedback to us on how you think our services can be improved and make real change i.e. give your story in one-to-one sessions and/or come along to focus groups to give us ideas on how we can make services better.
- Become a Volunteer to help the team in a variety of roles, *i.e.* admin, learner support and engagement work.

Who can attend the Involvement, Recovery and Wellness Centre?

- Anyone who is over 18 and currently accessing CWP secondary services.
- People referred to us from IAPT or the Gateway teams in the Crewe or Winsford areas only. Being referred through this pathway, or via the Single Point of Access team, gives you access to one term's worth of courses.
- Anyone who is a family member or main carer for anyone using the services detailed above.
- Anyone who is a CWP Staff member or volunteer.

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How do I book onto a workshop?

To attend any of our workshops, you need to complete the enrolment form at the back of this booklet and send it back to us. This can be done by posting it to:

Involvement, Recovery and Wellness Centre
Jocelyn Solly Resource Centre
Victoria Road
Macclesfield
SK10 3JE

Alternatively, you can email us on cwp.involve-and-recover@nhs.net and we will send you a digital enrolment, or enrol over the phone on **01625 505647**.

Do I need to attend every session?

In order to get the most out of each workshop we recommend you attend each session, however we understand that things happen. All we ask is that if you are unable to attend please contact us on 01625 505647. If you do miss a workshop we may call you to check if you require any further support.

I have a disability, learning difficulty or accessibility need, what support do you provide?

Please let us know on your enrolment form what your needs are and what support is required. If we're unsure how best to support you we may need to contact you for a quick chat.

If you require information in large print or Easy Read, please contact us by phone on 01625 505647.

Do you provide support during a workshop?

The course tutor is there to support you as well as facilitate the workshop, however most of our courses also have a learner support in attendance to support the students and the tutor. If you wish to have one to one learner support during your workshop please let us know and we will do our best to try and accommodate you.

CONTENTS

ABOUT THE INVOLVEMENT, RECOVERY AND WELLNESS	CENTRE
WELCOME AND FREQUENTLY ASKED QUESTIONS	2 - 3
FEEL GOOD FRIDAY EVENT	5
INVOLVEMENT, RECOVERY AND WELLNESS CHARTER	6
STEPPING STONES TO YOUR RECOVERY	7 - 9
WORKSHOPS THAT WORK FOR YOU	10
A-Z OVERVIEW WITH START DATES	11
Courses	
CHESHIRE EAST COUNCIL AND WISHING WELL WORKSHOPS	12 - 13
WISHING WELL WORKSHOPS	14 - 15
Yoga - Register Your Interest	16
EVERYBODY HEALTHY REFERRALS	17 - 18
DEMENTIA ENGAGEMENT AND EMPOWERMENT PROJECT (DEEP)	19
Basic Courses - Green Light	20 - 43
INTERMEDIATE COURSES - AMBER LIGHT	44 - 50
ADVANCED COURSES - RED LIGHT	51 - 54
EXPERT PATIENT PROGRAMME	55 - 56
EXTRA INFORMATION	
EXTERNAL APPS AND WEBSITES YOU MAY FIND USEFUL	57 - 60
EXTERNAL LINKS	61 - 62
WHAT ARE STUDENTS HAVE TO SAY	63 - 64
How to find us	65
CRISIS CONTACTS AND INFORMATION	66
ENROLMENT FORM	67 - 68

⁵ FEEL GOOD FRIDAY

Helping people to be the best they can be

Come along to our Feel Good Friday event to get expert help and support that could help you identify any potential health problems and signpost you to additional support if required. Help and support will be available on the following topics:

- Healthy Eating
- Weight Management
- Healthy Heart
- Cancer Awareness
- Diabetes
- Drug and Alcohol support
- Smoking cessation
- Sexual health
- Physical Activity

Friday 7th December 2pm-4pm

Delamere Resource
Centre, Crewe





For more information and to register your attendance, please call 01625 505647 or email cwp.involve-and-recover@nhs.net



You can expect us to:

- Deal with your enquiries in a professional and friendly manner.
- If accessing services delivered by CWP I understand and agree that my attendance is noted on CWP's electronic record keeping system 'CareNotes.'
- Provide guidance on workshops, learning resources, and study skills.
- Ensure courses promote learning, achieving, and thriving.
- Make all possible adjustments so that everyone can access our workshops, content, and environment.
- Provide a safe and healthy environment free from discrimination.
- Respect your choices, traditions, culture, religion, and practices.
- Give you the opportunity to express your views of the centre.

We expect you to:

- To take responsibility and an active part in your own learning and recovery journey using the resources made available to you.
- Treat all course participants with compassion and dignity.
- Give us the relevant information that we need to register you.
- Attend courses and workshops punctually or to cancel in good time.
- Be considerate of all course participants rights, choices, beliefs and opinions.
- Switch your mobile phone to silent.
- Smoke off-site as we are a smoke-free Trust.
- Respect and not discriminate against or harass others at any time, respecting their rights, life choices, beliefs and opinions.



STEPPING STONES TO YOUR RECOVERY

Developing the skills you need to manage your condition(s) and practice self-care is a process, and it's different for every person, here at the Involvement, Recovery and Wellness Centre we aim to support you with this by.

Promoting HOPE:

Helping people to recognise their own strengths, abilities and resilience whilst learning new strategies and gaining understanding.

Providing CONTROL:

Supporting YOU to decide what sort of help and support you need in order to manage your condition.

And OPPORTUNITY by:

Providing free helpful co-designed and facilitated workshops in Crewe, Macclesfield and Winsford.

As well as working with other organisations and groups to help you access different educational or vocational opportunities such as volunteering or employment.

For more information about volunteering, visit the Community & Voluntary Service website at www.cvsce.org.uk or go to www.cvsce.org.uk or go to

For more information about employment visit Job Centre Plus at www.gov.uk

Not sure where to start? Ask a member of Involvement, Recovery and Wellness team for a learning plan. There's more information about learning plans on page 8.

NEED HELP WITH.....



CONTACT US ON 01625 505647 OR BOOK
A LEARNING PLAN TO SEE HOW WE CAN
HELP YOU.

NOT SURE WHERE TO START?



Sometimes when you're unwell goals are difficult to identify; let alone figuring out the steps to get you there.

At the Involvement, Recovery and Wellness Centre we can help you break down this task by working with you to create a learning plan.

WHAT IS A LEARNING PLAN?



A Learning Plan is a tool to help you identify your goals, so you can get the most out of your time at the Involvement, Recovery and Wellness Centre. After these goals have been set in place, the Learning Plan helps make a pathway to reach them.

To create your Learning Plan, you will have a one-toone appointment with a member of the Involvement, Recovery and Wellness team called a Pathway Planner.

WHO IS A PATHWAY PLANNER?



A Pathway Planner is a member of staff or a Peer Support Volunteer, who can help you set your goals and give you some ideas to help you reach them. This can involve suggesting workshops for you to attend.

Remember: the Pathway Planner is only here to help and guide you. The ultimate journey is for you to decide!

WORKSHOPS THAT WORK FOR YOU

Some of our courses are more intensive than others. Some take place over a number of weeks, or have lots of interactive content, or demand a high level of concentration. You may want to think about this when choosing your workshops.

Each workshop is colour coded, and we have provided an explanatory guide below.

Advanced:



These workshops require more interaction and concentration from participants. They may take place over a longer period of time, and you may need to carry out activities between sessions.

Intermediate:



These workshops are slightly more demanding. You may be required to attend more than one session, and there may be some interactive activities.

Basic:



Basic workshops require less time, interaction, and concentration. They are an excellent introduction into the Centre.

More information about our workshops can be found over the following pages. Once you know what you'd like to attend, please fill out the enrolment form on the back page.



1 A-Z OVERVIEW	
Course Title	Page
Anger Management	52
Advance Statement	51
Anxiety Management	44
Astronomy	53
Basic Understanding of the Human Brain	20
Cheshire Fire	32
Cheshire Centre for Independent Living	21
Creative Bullet Journaling	22
Disability Information Bureau	23
Discover Your Recovery	25
Journey	
Drama for Wellbeing	24
·	24 55-56
Drama for Wellbeing	
Drama for Wellbeing Expert Patients Programme	55-56
Drama for Wellbeing Expert Patients Programme Festival Nail Art for Beginners Find out about Volunteering in	55-56
Drama for Wellbeing Expert Patients Programme Festival Nail Art for Beginners Find out about Volunteering in the Community	55-56 25 26
Drama for Wellbeing Expert Patients Programme Festival Nail Art for Beginners Find out about Volunteering in the Community Food and Mood Free yourself from Negative	55-56 25 26 27
Drama for Wellbeing Expert Patients Programme Festival Nail Art for Beginners Find out about Volunteering in the Community Food and Mood Free yourself from Negative Thoughts	55-56 25 26 27 28
Drama for Wellbeing Expert Patients Programme Festival Nail Art for Beginners Find out about Volunteering in the Community Food and Mood Free yourself from Negative Thoughts Goal Setting	55-56 25 26 27 28 29

Course Title	Page
Introduction to the Psychology of Addiction	31
Living Well with Dementia	33
Managing Bipolar Disorder	49
Managing Psychological Distress	54
Managing Feelings of Grief and Loss	34
Managing Sleep	35
Managing My Mental Health With My Consultant	47
Money Sense with NatWest	36
National Careers Service	37
Peer Support Drop In	38
Relapse Prevention	48
Understanding Autism	50
Understanding and Managing Depression	39
Understanding and Managing Pain	40
Understanding your Medications	41
Understanding Mindfulness	42
Understanding Psychosis	43

12 CHESHIRE EAST COUNCIL WORKSHOPS **ONLY AVAILABLE IN CREWE**

Create your own means of escape

What is this workshop rated? BASIC.



What will I learn in this workshop?

Do you need time and space to relax? This workshop could be just what you need. Over your favourite brew and biscuits, and some calming music, you will learn the art of Haiku, a Japanese art form of poetry. Absolutely achievable by all. This form of poetry only consists of 3 lines if you can believe it! Join in the session and learn how to channel your inner poet (everyone has one) using uplifting pictures that help and then use the image for inspiration to tap into your senses. Once learnt you will be able to repeat this yourself – a great little idea to carry in your toolbox to help yourself to relax, pause and reenergise yourself.

Venue	Date	Time
Delamere Resource Centre, Crewe	Monday 3 rd December	11am-12pm

Diabetes Essentials



What is this workshop rated? BASIC.



For recently diagnosed, those at risk, or for those wanting to refresh their knowledge regarding diet, the Diabetes Essentials could be for you. Session time is 1.5 hours and focuses on improving diabetes self-care knowledge, provided by Diabetes Dieticians who interactively explain what healthy eating with diabetes looks like, considering different foods, portion size, recipe ideas and food swaps. Feedback from previous groups suggests that all would recommend it to someone else and enjoyed attending. Everyone attending will receive an information booklet and other information including a card to send off for a free recipe book.

Venue	Date	Time
Delamere Resource Centre, Crewe	Monday 12 th November	11am-12.30pm

13 CHESHIRE EAST COUNCIL WORKSHOPS ONLY AVAILABLE IN CREWE



One You

What is this workshop rated? BASIC.

What will I learn in this workshop?

In our adult years, the lifestyle choices we make can dramatically increase our chances of becoming ill in later life.

Come along and see how making small changes can improve your health right away and double your chances of staying healthy as you get older. One You is here to help. Its never too late to start.

Venue	Date	Time
Delamere Resource Centre, Crewe	Wednesday 9 th January	11am-1pm





WISHING WELL PROJECT WORKSHOPS ONLY AVAILABLE IN CREWE

Wishing Well Project was founded 10 years ago in Crewe and their aim is to improve the health and wellbeing of local people through the provision of a range of participative activities and learning opportunities identified and requested by the community.

Please see below just some of the things provided by Wishing Well:

- Meal delivery service
- Day Clubs
- Sewing group
- Singing Together
- Computers For You
- Creative Writing Course
- Family Drop Ins

- Cookery on a Budget
- Basic House keeping and Life skills
- Walking clubs
- Home Exercise
- Piyo—mixture of Yoga and Pilates



For further information or to register your interest on any of the programmes please call 01270 256919.

WISHING WELL PROJECT WORKSHOPS

ONLY AVAILABLE IN CREWE

Christmas Craft Workshop

Come along to our Christmas craft workshop and enjoy a mince pie. This is a three week course that will look at creating a different Christmas craft each week. Please be advised additional paperwork will need to be completed to attend this workshop.



Venue	Date	Time
	Friday 16th November	
Delamere Resource Centre, Crewe	Friday 23rd November	1.30pm - 3.30pm
	Friday 30th November	

Basic Computer Skills Workshop

An introductory taster session designed for people who have no computer skills. Come along to gain the skills and knowledge required to operate your computer and perform common tasks. Please be

advised additional paperwork will need to be completed to attend this workshop

Venue	Date	Time
Delamere Resource Centre, Crewe	Date to be confirmed	To be confirmed

FANCY TRYING SOMETHING NEW? YOGA - CREWE ONLY

Yoga is an ideal and gentle way to practice relaxation, exercise and mindfulness.

This six week free course looks at different styles of Yoga and will be held at the Ministry of Yoga, 277 Walthall Street, Crewe, CW2 7LE.

To register you and book a place, please call Donna Davies (Health Facilitator for CWP) on **07876 035 832.**

Please be aware eligibility criteria applies, therefore you must register your interest and we will let you know if your place has been accepted.





Do you want to become physically active and make some changes to your health and wellbeing?

Are you ready to make some changes to your health, lifestyle and wellbeing?

We all have issues in our lives which may affect our health, lifestyle or well-being in some way. It's great you have made that first step in wanting to make a change. Everybody Healthy can provide confidential, one-to-one, group support and guidance to you and your family to improve your health.

All the services we provide will help to improve your mental well-being and increase your self esteem.

Get support with:

- · Losing weight and eating more healthy
- Becoming more active
- Falls prevention
- Family physical activity and healthy eating programmes
- Improving your health during and after pregnancy



Specialist Rehabilitation Exercise Classes:

- Phase IV Cardiac Rehabilitation
- Move More Cancer Rehabilitation
- Pulmonary Rehabilitation
- Do you have hip or knee pain?- ESCAPE Pain
- Move it or Lose it: Do you want to improve your flexibility, strength, balance and aerobic capacity in a friendly and sociable environment? The class can be done standing or seated and you can progress at your own rate with specialist instructors.

Visit us on the dates below or contact us on 01625 505647 to find out how we can help you!

Jocelyn Solly Resource Centre, Macclesfield - 12.45pm

25th October

7th December

20th December

23rd January

20th February

Delamere Resource Centre, Crewe—12.45pm

22nd Nov

27th November

15th January

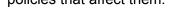
6th March





DEMENTIA ENGAGEMENT AND EMPOWERMENT PROJECT (DEEP)

The Dementia Engagement and Empowerment Project (DEEP) brings together people with dementia from across the UK nationally and locally to influence the services and policies that affect them.



If you would like to join our group to try to change things for the better or just join us for peer support, please call 01625 505647 or email cwp.involve-and-recover@nhs.net to confirm your place.

COMING SOON TO CREWE AND CONGLETON

PLEASE REGISTER YOUR INTEREST
BY CALLING 01625 505647
OR EMAIL



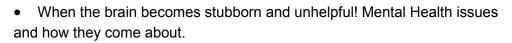
HUMAN BRAIN

What is this workshop rated? BASIC.

What will I learn in this workshop?

This workshop is for anyone who has ever wondered why their brain seems to be sabotaging their life, and what on earth it is really up to! You will gain fascinating insight into:

- How the human brain works.
- How the brain regulates the body and usually makes a mess of things!
- How the brain makes us fearful, anxious stressed and have panic attacks.



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Venue	Date	Time
Jocelyn Solly Resource	Thursday 8 th November	11am 1nm
Centre, Macclesfield	Thursday 15 th November	11am-1pm

Venue	Date	Time
Delamere Resource Centre,	Friday 18 th January	11am 1nm
Crewe	Friday 25 th January	11am-1pm

Venue	Date	Time
Vale House Resource	Friday 1 st March	11am 1nm
Centre, Winsford	Friday 8 th March	11am-1pm

CHESHIRE CENTRE FOR INDEPENDENT LIVING



What is this workshop rated? BASIC.

What will I learn in this workshop?

Cheshire Centre for Independent Living is a not-for-profit charitable organisation, run and controlled by disabled people. We have been established since 1992, providing a range of



support services, driven by the needs and aspirations of disabled people.

Our services are modelled along the lines of a 'Centre for Independent/ Integrated/ Inclusive Living'. We give impartial technical advice and support to people directing their own care through a Personal Budget or Personal Health Budget, and also offer an online recruitment tool for Individual Employers and Personal Assistants, a Payroll service, Managed Bank Account service, Training for Individual Employers and their Personal Assistants, Advocacy and Peer Support. We also support disabled young people to access universal services and facilitate short breaks for their parents.

Venue	Date	Time
Jocelyn Solly Resource Centre, Macclesfield	Monday 7th January	11am - 1pm

Venue	Date	Time
Delamere Resource Centre, Crewe	Wednesday 16th January	11am - 1pm

COMING SOON TO WINSFORD

PLEASE REGISTER YOUR INTEREST
BY CALLING 01625 505647
OR EMAIL

cwp.involve-and-recover@nhs.net

CREATIVE BULLET JOURNALING

What is this workshop rated? BASIC.

What will I learn in this workshop?

Ryder Caroll's life hack has become a system of notetaking that has gone viral and is now used by thousands of people to "track the past, organise the present and plan for the future".

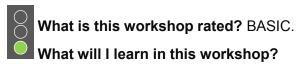
In this workshop, you will find out how you can use just a notebook and some pens to make individualised short bulleted lists, symbols, trackers and calendars to help plan goals, be creative, remember tasks, track



moods and increase your productivity. We will also be looking at how creative writing, journaling and doodling can be mindful activities and benefit all aspects of your life including your mental health. **No experience is necessary and all materials will be provided.**

Venue	Date	Time
Jocelyn Solly	Thursday 7 th February	
Resource Centre, Macclesfield	Thursday 14 th February	11am-1pm

23 DISABILITY INFORMATION BUREAU



Do you want help to live more independently and improve your employment opportunities, life and wellbeing? Want to find out what benefits you may be entitled to?

If this is something that might interest you come along to our workshop with the Disability Information Bureau who can offer Information and advice on how to make choices and take control.



COMING SOON TO MACCLESFIELD

PLEASE REGISTER YOUR INTEREST
BY CALLING 01625 505647
OR EMAIL

cwp.involve-and-recover@nhs.net

DRAMA FOR WELL-BEING



What is this workshop rated? BASIC.

What will I learn in this workshop?



Have 'Drama'tic fun – Empower yourself

Overwhelming evidence shows that drama workshops aid recovery, keep people well, help people live longer and have much better lives by:

- Giving people a sense of empowerment and self-confidence to help them feel more comfortable expressing themselves.
- Helping people develop a greater sense of trust in themselves and in others.
- Making people feel better through social connection with others
 Promoting imagination, playfulness and creativity.

The famous 'Fake It Till You Make It' Amy Cuddy Ted Talk phenomenon suggests that by 'acting as if' you are what you would like to be i.e. confident, and full of self-worth you can then realise these qualities in your own life.

Venue	Date	Time
Jocelyn Solly Resource Centre, Macclesfield	Tuesday 16 th October	
	Tuesday 23 rd October	11am-1pm
Maddiesheid	Tuesday 30 th October	

25 DISCOVER YOUR RECOVERY JOURNEY



What is this workshop rated? BASIC.

What will I learn in this workshop?

Recovery is an individual process—driven by agency, opportunity, and hope.

You may be asking yourself "What do those words mean? How could knowing what those words mean help me?"

This workshop explores definitions of recovery, how to build your life around a definition YOU find meaningful, and how the Recovery College and other organisations or services can assist you in your journey to a better you.

Venue	Date	Time
Delamere Resource Centre, Crewe	Thursday 15th November	2pm—4pm

FESTIVAL NAIL ART FOR BEGINNERS



What is this workshop rated? BASIC.

| What will I learn in this workshop?

"Do you like your nails to look fancy? Would you like to learn to do a nice Christmas design on them?"

It will also show you how to use different nail art techniques such as striping and dotting, which will help you to do more designs throughout the year." All nail lengths welcome!!

Venue	Date	Time
Delamere Resource Centre, Crewe	Thursday 13 th December	11000 1000
	Thursday 20 th December	11am-1pm

FIND OUT ABOUT VOLUNTEERING IN THE COMMUNITY



What is this workshop rated? BASIC.

What will I learn in this workshop?

Gain experience, skills and confidence by Volunteering

- Introduction of volunteering the benefits to you and the benefits to an organisation.
- What you can do the types of volunteer roles.
- How to find a volunteer role.
- Before you start your role / starting your role and ongoing support.
- Our campaign #makegoodthingshappen and the opportunities it may be able to offer you.
- How to get involved and sign up.
- Questions and Answers.

Workshop delivered by Community & Voluntary Services Cheshire East (CVSCE) find at: www.cvsce.org.uk

COMING SOON TO CREWE, MACCLESFIELD AND WINSFORD

PLEASE REGISTER YOUR INTEREST
BY CALLING 01625 505647
OR EMAIL

cwp.involve-and-recover@nhs.net



#MAKEGOOD THINGS HAPPEN! FOR YOU



FOOD AND MOOD



What is this workshop rated? BASIC.

What will I learn in this workshop?

You are invited to this interactive workshop to taste some healthy snacks and learn how they can influence your mood. Find out which foods can have a negative impact upon your mental and physical wellbeing, and discover foods that can boost your mood and physical health.

Venue	Date	Time
Jocelyn Solly Resource	Thursday 18 th October	44
Centre, Macclesfield	Thursday 25 th October	11am-1pm

Venue	Date	Time
Delamere Resource	Thursday 22 nd November	
Centre, Crewe	Thursday 29 th November	11am-1pm



Allergy Information:

Please let staff know when you are booking onto this workshop if you have an allergy.

FREE YOURSELF FROM NEGATIVE THOUGHTS

What is this workshop rated? BASIC.

What will I learn in this workshop?

- How to free yourself from negative thoughts, self-criticism and feelings of inadequacy, which research shoes is strongly linked to anxiety and depression.
- How to replace the brain's fight and flight response with your brain's more helpful 'tend and befriend response'.
- How to carry out three key self-compassion strategies proven to protect against anxiety and depression when practised in your daily life.

This workshop is based on the new power and science of Self-Compassion by Dr Kristen Neff (University of Texas), as a way of reducing harmful thoughts, feelings and body chemistry, which are strongly related to fear, stress, anxiety, depression and suicide, and suggested to protect against linked diseases such as; cardiovascular, cancer, and arthritis.

Venue	Date	Time
Delamere Resource	Tuesday 8 th January	44000 4000
Centre, Crewe	Tuesday 15 th January	11am-1pm

Venue	Date	Time
Jocelyn Solly Resource Centre, Macclesfield	Wednesday 23 rd January	44 0 20 4 20 20
	Wednesday 30 th January	11am-1pm

Venue	Date	Time
Vale House Resource	Wednesday 6 th February	44 4
Centre, Winsford	Wednesday 13 th February	11am-1pm

GOAL SETTING

What is this workshop rated? BASIC.

What will I learn in this workshop?

Goal Setting, Action Planning and Problem Solving are all techniques that can help to motivate us to achieve things. During this session you will learn the importance of all 3 of these tools, as well as implement them for your own goals. There will be opportunities to identify your own goals, create an action plan to move forward with it, and problem solve some barriers that may be stopping you from



completing your plan. The workshop is interactive, discussing what an effective goal is, sharing tips and tricks to help complete goals we set, and working together as a group to problem solve.

Venue	Date	Time
Jocelyn Solly Resource	Wednesday 13 th February	11am 1nm
Centre, Macclesfield	Wednesday 20 th February	11am-1pm

MORE DATES COMING SOON

PLEASE REGISTER YOUR INTEREST

INTRODUCTION TO WRAP

What is this workshop rated? BASIC.

How much time does this workshop take? Two 2-hour sessions.

What will I learn in this workshop? This workshop offers an introduction to the Wellness Recovery Action Planning process, or WRAP for short. WRAP is a self-management strategy designed by mental health advocate Mary Ellen Copeland, from her own experience of living with a long-term mental health condition.

The first session will provide an overview of WRAP, enabling you to explore this tool and consider if it could benefit your own recovery.

The second session is an opportunity to get creative and make your own Wellness Recovery Action Plan, which can be used by yourself or others in the future to help support your wellbeing.

Venue	Date	Time
Delamere Resource	Wednesday 6 th March	11 om 1 nm
Centre, Crewe	Wednesday 13 th March	11am-1pm

COMING SOON TO MACCLESFIELD AND WINSFORD

PLEASE REGISTER YOUR INTEREST
BY CALLING 01625 505647
OR EMAIL

cwp.involve-and-recover@nhs.net

INTRODUCTION TO

PSYCHOLOGY OF ADDICTION



31

What is this workshop rated? BASIC.

What will I learn in this workshop?

The Introduction to the Psychology of Addiction is exploring the meaning of addiction and how the power of our thoughts can lead us to seek solutions that create more distress to ourselves and to others. Through exploring how we come to develop coping strategies, we start to recognise signs of when these may have 'tipped' from self-preservation, to self-destruction and how we can empower ourselves within our recovery, to step away from flawed coping strategies. We also look at building a relapse prevention plan, triggers and warning signs. This workshop is open to all people, and we explore strategies for personal development which are based on CBT and Person Centred models renowned for their effectiveness in treating mental health issues.

Venue	Date	Time
Delamere Resource Centre,	Friday 19 th October	
Crewe	Friday 26 th October	11am-1pm

Venue	Date	Time
Vale House Resource	Tuesday 13 th November	
Centre, Winsford	Tuesday 20 th November	1pm-3pm

Venue	Date	Time
Jocelyn Solly Resource	Tuesday 8 th January	11am-1pm
Centre, Macclesfield	Tuesday 15 th January	

KEEPING YOURSELF SAFE AND PROTECTING YOURSELF



What is this workshop rated? BASIC.

What will I learn in this workshop?

In association with Cheshire Fire and Rescue Service come along to one of our sessions to learn all about how you can protect yourself and your home.



Venue	Date	Time
Delamere Resource Centre, Crewe	Friday 2 nd November	11am – 1pm

Venue	Date	Time
Jocelyn Solly Resource Centre, Macclesfield	Thursday 22 nd November	11am – 1pm

COMING SOON TO WINSFORD

PLEASE REGISTER YOUR INTEREST

LIVING WELL WITH DEMENTIA

What is this workshop rated? BASIC.

What will I learn in this workshop?

If you are a carer for someone with dementia, you may find this series of educational workshops useful. The workshops provide straight-forward information about dementia, and offers practical advice and strategies for friends and family. There is also a well-being session run for people living with dementia. We acknowledge that there are many different types of dementia and some people have multiple diagnoses, his is reflected in our workshop resources.

Venue	Date	Time
Delamere Resource	Wednesday 30th January	
	Wednesday 27th February	11000 1000
Centre, Crewe	Wednesday 27th March	11am-1pm
	Wednesday 17th April	



Managing Feelings of Grief and Loss

What is this workshop rated? BASIC.

What will I learn in this workshop?

In this workshop we learn about the Cycle of Grief, what a grieving process looks like, and the differences in how individuals may respond to grief & loss. We explore how our beliefs affect our responses, as well as blocks that we can use to avoid our feelings of grief. Anxiety, helplessness, anger and sadness are some of the most common feelings. We look at techniques for managing emotions, self-care strategies, and ways in which to access help as well as how we can support others through grief and loss. We explore practical things a person can do to get through a time of bereavement or loss, including tips for coping with grief and loss when you have children. It is Important to remember there is no instant fix, however we look at the hope for the future and how to build ourselves back up.

Venue	Date	Time
Vale House Resource Centre, Winsford	Tuesday 22nd January	2pm - 4pm

Venue	Date	Time
Delamere Resource Centre, Crewe	Thursday 7th February	11am - 1pm

Venue	Date	Time
Jocelyn Solly Resource Centre, Macclesfield	Thursday 21st February	11am - 1pm

MANAGING SLEEP

What is this workshop rated? BASIC.

What will I learn in this workshop?

The loss of sleep can have a major impact upon your health and wellbeing. This workshop discusses how to get the amount of rest you need, as well as examining the strategies of how to get a good night's sleep, helping you be at your best during the day.

Venue	Date	Time
Vale House Resource Centre, Winsford	Friday 9 th November	11am-1pm

MORE DATES COMING SOON

PLEASE REGISTER YOUR INTEREST

MONEY SENSE WITH NATWEST



What is this workshop rated? BASIC.

What will I learn in this workshop?

This workshop will look at the different ways you can do your banking, how to protect yourself against scams and also some tips on Budgeting for household expenses and how to save for the unexpected.



Venue	Date	Time
Delamere Resource Centre,	Wednesday 14 th November	2nm 4nm
Crewe	Wednesday 19 th December	2pm-4pm

Venue	Date	Time
Vale House Resource Centre, Winsford	Tuesday 27 th November	- 1pm-3pm
	Tuesday 4 th December	



NATIONAL CAREERS SERVICE



What is this workshop rated? BASIC.

What will I learn in this workshop?

The National Careers Service aims to:

- help you plan your career
- support you to review your skills and develop new goals
- motivate you to implement your plan of action
- enable you to make the best use of high quality career related tools.

Whatever your situation, we're here to help you achieve your goals and reach your potential.

Venue	Date	Time
Jocelyn Solly Resource Centre, Macclesfield	Thursday 22 nd November	1pm-4pm

Venue	Date	Time
Delamere Resource Centre, Crewe	Tuesday 5th February	1pm-4pm

Venue	Date	Time
Vale House Resource Centre, Winsford	Thursday 11th April	1pm-4pm





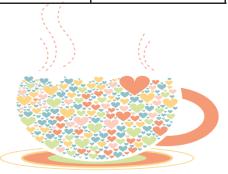
PEER SUPPORT DROP IN



Peer support takes place when people of equal value with experience of mental distress support each other towards better wellbeing on a reciprocal basis, using their own lived experience as a tool for support. Therefore, why not join us at our drop-ins for:

- Companionship/ shared identity and a listening ear.
- A reminder of the self-management strategies we can all use.
- Further Information sharing and signposting.

Venue	Date	Time
	Wednesday 10th October	11am-1pm
Jocelyn Solly Resource Centre, Macclesfield	Wednesday 7th November	1.30pm - 3.30pm
	Wednesday 12th December	1.30pm - 3.30pm



Please note these sessions are facilitated by peer support volunteers. Although they are trained to support and sign post others, they are not a substitute for crisis or any other intervention from a healthcare professional.

UNDERSTANDING AND MANAGING DEPRESSION



What is this workshop rated? BASIC.

What will I learn in this workshop?

Depression is the leading cause of ill health and disability worldwide, with over 300 million people currently living with depression (World Health Organisation, 2017).

This workshop offers a basic introduction into:

- Some of the latest insights into depression to give you a greater understanding.
- Some effective and proven ways to reduce depression.
- Techniques which if you put into practise can lift your mood, grow your personal confidence and strength, and make your outlook more positive.

This workshop is partly based on Professor Paul Gilbert's highly acclaimed self-help book on 'Overcoming Depression' and Miriam Akhtar's 'Positive Psychology for Overcoming Depression' as well as other recent works, i.e. Edward Bullmore – The Inflamed Mind.

Venue	Date	Time
Delamere Resource	Tuesday 20 th November	44
Centre, Crewe	Tuesday 27 th November	11am-1pm

Venue	Date	Time
Jocelyn Solly Resource	Friday 30 th November	44 4
Centre, Macclesfield	Friday 7 th December	11am-1pm

Venue	Date	Time
Vale House Resource	Tuesday 11 th December	11am-1pm
Centre, Winsford	Tuesday 18 th December	

UNDERSTANDING AND MANAGING PAIN



What is this workshop rated? BASIC.

What will I learn in this workshop?

This course provides an overview of pain management techniques and coping strategies, helping you develop a personalised plan for managing long-term pain. It will also explain:

- How pain works and how it affects you
- The relationship between stress and pain
- How pain impacts sleep
- How to exercise correctly when you suffer from pain

Venue	Date	Time
Jocelyn Solly Resource	Monday 26th November	44 4
Centre, Macclesfield	Monday 3rd December	11am-1pm



41 Understanding your Medications



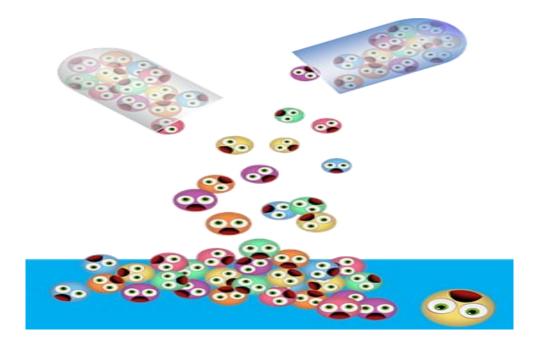
What is this workshop rated? BASIC.

What will I learn in this workshop?

Want to learn more about the different medications and what treats what? Do you also want to learn more about the side effects?

Use this informal and relaxed session to learn and ask about your medications to a specialist pharmacist.

Venue	Date	Time
Delamere Resource Centre, Crewe	Thursday 1 st November	11am-1pm



UNDERSTANDING MINDFULNESS

What is this workshop rated? BASIC.

What will I learn in this workshop?

These Mindfulness workshops look at focusing attention and awareness by simply looking at practical ways to notice thoughts, physical sensations, sights, sounds, smells - anything we might not normally notice.

Once mastered, it can help increase awareness, clarity and acceptance of our present-moment reality. Mindfulness is recommended by the National Institute for Health and Care Excellence (NICE) as a way to prevent depression and anxiety.

Venue	Date	Time
Jocelyn Solly Resource	Thursday 13 th December	
Centre, Macclesfield	Thursday 20 th December	11am-1pm

Venue	Date	Time
Vale House Resource	Tuesday 5 th February	
Centre, Winsford	Tuesday 12 th February	11am-1pm

COMING SOON TO CREWE



UNDERSTANDING PSYCHOSIS



What is this workshop rated? BASIC.

What will I learn in this workshop?

Living with psychosis is surprisingly common, and can include:

- Hearing voices (auditory hallucinations)
- Unusual thoughts (delusions)
- More visual experiences (visual hallucinations)

Having a better understanding of psychosis can help to make sense of this diagnosis. This workshop aims to provide an awareness of issues that surround psychosis from diagnosis and the available treatments options, to what can help to promote recovery and well-being.

Venue	Date	Time
Delamere Resource Centre, Crewe	Monday 19th November	11am - 1pm

Venue	Date	Time
Jocelyn Solly Resource Centre, Macclesfield	Wednesday 24th October	11am - 1pm

ANXIETY MANAGEMENT

What is this workshop rated? INTERMEDIATE.

What will I learn in this workshop?

These workshops can help you understand how anxiety affects your body mentally and physically, and introduces practical techniques to help reduce or manage anxiety.



Venue	Date	Time
Jocelyn Solly Resource Centre, Macclesfield	Monday 15 th October	
	Monday 22 nd October	444
	Monday 29 th October	11am-1pm
	Monday 5 th November	

Venue	Date	Time
Vale House Resource Centre, Winsford	Friday 30 th November	
	Friday 7 th December	0
	Friday 14 th December	2pm-4pm
	Friday 21 st December	

Venue	Date	Time
Delamere Resource Centre, Crewe	Monday 14 th January	
	Monday 21 st January	110m 1nm
	Monday 28 th January	11am-1pm
	Monday 4 th February	

How To Say 'NO' WITHOUT FEELING GUILTY



What is this workshop rated? INTERMEDIATE.

What will I learn in this workshop?

If you can almost never say "no" to a to a friend, loved one, relative, work colleague etc. - without feeling terrible afterwards, and you are having a hard time prioritizing your needs over the needs of others; then it's time to take action. So if you want to know how then come along to this workshop.

Venue	Date	Time
Delamere Resource	Monday 11th March	- 11am-1pm
Centre, Crewe	Monday 18th March	

Venue	Date	Time
Jocelyn Solly Resource Centre, Macclesfield	Thursday 28th February	11000 1000
	Thursday 7th March	11am-1pm

Venue	Date	Time
Vale House Resource	Thursday 21st March	11 om 1 nm
Centre, Winsford	Thursday 28th March	11am-1pm

INTRODUCTION TO COGNITIVE THERAPY



What is this workshop rated? INTERMEDIATE.

What will I learn in this workshop?

Cognitive-behavioral therapy (CBT) combines basic theories about how people learn (behaviorism) with theories about the way people think about and interpret events in their lives (cognition). CBT is now firmly established as the leading psychological treatment for many mental health conditions. Therefore, come along to this workshop to:

Learn the theory behind CBT

• Discover ways to manage and improve your symptoms in a structured setting with others.

Venue	Date	Time
Jocelyn Solly Resource Centre, Macclesfield	Thursday 10th January	
	Thursday 17th January	11am-1pm
	Thursday24th January	Train-Tpin
	Thursday 31st January	

Venue	Date	Time
Vale House Resource Centre, Winsford	Monday 1st April	
	Monday 8th April	
	Monday 15th April	11am-1pm
	Monday 22nd April	

Venue	Date	Time
Delamere Resource Centre, Crewe	Monday 11th February	11am-1pm
	Monday 18th February	
	Monday 25th February	
	Monday 4th March	

MANAGING MY MENTAL HEALTH WITH MY CONSULTANT

What is this workshop rated? INTERMEDIATE.

What will I learn in this workshop? The relationship with your psychiatric consultant is a key part of your care. Like all good relationships, this relationship is a two-way street. It may benefit to know how to ask questions, how to learn more about your treatment, and how to become an active participant in the treatment planning of your care. If you want help to do this, as well as support on how to express your meaning with more clarity and confidence, then attendance at this workshop is a must.

Venue	Date	Time
Jocelyn Solly Resource Centre, Macclesfield	Wednesday 16th January	1.30pm - 3.30pm

RELAPSE PREVENTION



What is this workshop rated? INTERMEDIATE.

What will I learn in this workshop?

A Relapse can involve difficulties coping with day to day activities, increased anxiety, increased symptoms of panic or increased negative thoughts.

By becoming aware of our triggers and other warning signs, using the many recovery tools available to us and having a plan of action we can minimise the tendency to lap back into previous behaviours or thoughts, learn what we can from the situation and then move on.

Venue	Date	Time
Delamere Resource	Wednesday 6 th February	11am 1nm
Centre, Crewe	Wednesday 13 th February	11am-1pm

Venue	Date	Time
Jocelyn Solly Resource	Monday 18 th February	11 om 1 nm
Centre, Macclesfield	Monday 25 th February	11am-1pm

Venue	Date	Time
Vale House Resource	Monday 11 th March	11 om 1 nm
Centre, Winsford	Monday 18 th March	11am-1pm

Understanding and Managing Bipolar Disorder



What is this workshop rated? INTERMEDIATE.

What will I learn in this workshop?

Bipolar disorder is characterised by extreme changes in mood. Everyone has mood swings; however, in bipolar disorder a person can quickly experience a spectrum of moods from euphoria and excitability (known as mania), to depression that can last longer than average ups and downs. Some people may see or hear things that others don't (hallucinations), or have unusual beliefs (delusions).

The aim of this workshop is to explore the common features of bipolar disorder, understand the triggers that can bring on an episode, and look at the available treatments and medications.

COMING SOON TO CREWE AND
WINSFORD

PLEASE REGISTER YOUR INTEREST
BY CALLING 01625 505647
OR EMAIL

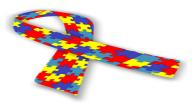
cwp.involve-and-recover@nhs.net

UNDERSTANDING AUTISM

What is this workshop rated? INTERMEDIATE.

What will I learn in this workshop?

This workshop will give you an understanding and the tools and strategies to identify where to get help if you have, or think you have Autism. As well as provide self-management strategies for people living with Autism and mental health problems to achieve positive mental health and wellbeing.



Venue	Date	Time
Jocelyn Solly Resource	Thursday 8 th November	1 20nm 2 20nm
Centre, Macclesfield	Thursday 15 th November	1.30pm – 3.30pm

Venue	Date	Time
Delamere Resource Cen-	Tuesday 4th December	
tre, Crewe	Tuesday 11 th December	11am-1pm

Venue	Date	Time
Vale House Resource	Tuesday 22 nd January	44 40
Centre, Winsford	Tuesday 29 th January	11am-1pm



ADVANCE STATEMENTS



What is this workshop rated? INTERMEDIATE.

What will I learn in this workshop?

An advance statement is also known as a 'statement of wishes. Advance statements are good for us to have for when we might lose the ability to make a decision for ourselves in the future because of illness or injury. This is known as losing mental capacity. Consequently, you may want to make an advance statement to feel in control of what happens to you if you become unwell. Or to help your loved ones to care for you.

Although an advance statement is not a legally binding document, medical professionals are nevertheless keen to make a practical effort to follow your wishes. The Mental Capacity Act states that decisions about your care and treatment should be made in your 'best interests'. Therefore, your advance statement can reflect your views, beliefs and values and make this information useful when people have to make decisions that affect you.

Venue	Date	Time
Jocelyn Solly Resource	Monday 4th February	11am-1pm
Centre, Macclesfield	Monday 11th February	



ANGER MANAGEMENT



What is this workshop rated? ADVANCED.

What will I learn in this workshop?

Anger is a normal, healthy emotion. It is a natural response to feeling frustrated, being criticised, insulted, hurt or betrayed. Anger itself is not the problem, but how we deal with it can be. For instance, anger becomes a problem when feeling angry makes us act in a damaging way towards ourselves and/or others and the world around us. Learning different strategies to help us manage our anger can have a positive effect on our lives, as well as on the lives of others around you.

In this workshop we will aim to understand more about anger; learn to recognize different anger signs and triggers; identify the factors which can often make anger worse; and consider strategies that can be used to manage our anger better.

For more on anger management, the mental health charity **Mind** also has some information available on their website at **www.mind.org.uk**.

Venue	Date	Time
Jocelyn Solly Resource	Tuesday 2 nd October	11am 1nm
Centre, Macclesfield	Tuesday 9 th October	- 11am-1pm

Venue	Date	Time
Delamere Resource Centre,	Tuesday 16 th October	11-1pm
Crewe	Tuesday 23 rd October	ι ι- ιριιι

Venue	Date	Time
Vale House Resource	Tuesday 30 th October	1nm 2nm
Centre, Winsford	Tuesday 6 th November	1pm-3pm

ASTRONOMY





What is this workshop rated? ADVANCED.

What will I learn in this workshop?

Facilitated by the Macclesfield Astronomical Society, this five week workshop aims to take you on an interactive journey through our Solar System, visiting our moon, the sun, the major constellations and out into the wider cosmos. Daytime practical astronomy will be available, weather permitting, and no previous experience is required.





Venue	Date	Time
Jocelyn Solly Resource Centre, Macclesfield	Wednesday 7 th November	11am-1pm
	Wednesday 14 th November	
	Wednesday 21 st November	
	Wednesday 28 th November	
	Wednesday 5 th December	

Please Note: Macclesfield Astronomical Society offer frequent observing sessions, run regular workshops and arrange social evenings. For further information please visit: maccastrosoc.com

Managing Psychological Distress

What is this workshop rated? ADVANCED.

What will I learn in this workshop?

This course examines the meaning of psychological distress and how it can manifest in multiple ways and at different levels of severity, sometimes leading us to develop and use coping strategies that are unhelpful and could potentially lead to damage longer term. The course aims to explore alternative, more effective and healthier coping strategies that may help us in times of extreme stress and emotion.

Venue	Date	Time
Delamere Resource Centre,	Friday 16 th November	110m 1nm
Crewe	Friday 23 rd November	11am—1pm

Venue	Date	Time
Jocelyn Solly Resource Centre,	Thursday 6 th December	2nm 4nm
Macclesfield	Thursday 13 th December	2pm-4pm

Venue	Date	Time	
Vale House Resource Centre, Winsford	Thursday 10 th January	- 11am—1pm	
	Thursday 17 th January		

PLEASE BE AWARE: This workshop covers distressing topics such as self-harm, possible triggers, and suicidal thoughts. Our trainer leads discussion in a safe and supportive environment.





What is this workshop rated? ADVANCED.

How much time does this workshop take? Six 2.5-hour sessions.

What will I learn in this workshop?

The Expert Patients Programme is tailored to the needs of adults living with long-term physical or mental health condition(s) and their carers. **Anyone living in the South Cheshire or Vale Royal areas can attend.**

The Programme focuses on self-management techniques which are designed to help people improve their quality of life and take control over the personal situations and experiences. Subjects that are discussed in the workshops include managing low mood, relaxation, planning for the future, problem-solving, and developing improved communication skills.

This Programme is a combination of two courses as follows:

- Living With Long-Term Health Conditions (LTHC), designed to help adults who are living with physical or mental health conditions.
- Looking After Me: A Course For Carers, designed to help adult carers of people living with physical or mental health conditions.



PROGRAMME

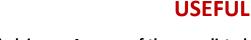
The course runs for six weeks, and is led by volunteers who themselves live with long-term health conditions or carers and have attended the Expert Patients Programme in the past.

To gain the most from this course, you should be comfortable with being in a group and concentrating for extended periods of time each week.

If you are interested, please phone the EPP team on **01625 505617** or at **cwp.EPPC@nhs.net**.

Venue	Date	Time
Delamere Resource Centre, Crewe	Wednesday 7 th November	· 10.30am-1pm
	Wednesday 14 th November	
	Wednesday 21 st November	
	Wednesday 28 th November	
	Wednesday 5 th December	
	Wednesday 12 th December	

MORE DATES COMING SOON





Disclaimer—Any use of the apps listed is for your information only. It is not intended to be a recommendation or substitute for intervention from a healthcare professional. The named supplier is solely responsible for the app, and CWP is not responsible for any advise/information etc. that you may obtain through these apps. For further information please visit: https://apps.beta.nhs.uk/



Rally Round is for parents of children with an illness or challenging behaviour who need to organise practical support.

How do you access it?

Rally Round is a website. You can access it at <u>www.rallyroundme.com/</u> <u>mhfamily.</u>



The catch app provides poarents and carers of children 0-5 with NHS approved information to help you know when your child needs medical attention and when self-care would be more appropriate.

All CATCH guidance is regularly reviewed by the local NHS to ensure information is up to date and reliable.

APPS THAT YOU MAY FIND USEFUL



Catch It is for anyone who struggles with feelings like anxiety, depression, anger and confusion.

How does it work?

Catch It uses cognitive behavioural therapy (CBT) to help you change the way you think and feel about things.

Use the app to record your mood in three simple steps:

- 'Catch It' records and rates your mood.
- 'Check It' asks you to take a moment to reflect on what you're thinking.
- 'Change It' asks you to think about a better way of dealing with a problem.

Catch It is not a substitute for professional mental health care. If you are worried about any aspects of your mental health, contact a professional.

Stress and Anxiety Companion

The stress and anxiety companion is for people with mild to moderate anxiety or stress.

How does it work

Stress and Anxiety companion uses cognitive behavioural therapy (CBT) to help you change the way you think and feel about things. Use the app to help manage your anxiety and stress at home and on the go.

APPS THAT YOU MAY FIND

USEFUL



The app is designed for people who are trying to manage with urges to self harm.

How does it work?

Calm Harm is based on the principles of dialectical behaviour therapy (DBT). DBT is a type of talking therapy that's often effective in people with mood disorders.

The app provides tasks that encourage users to distract themselves from urges to self-harm and help manage their "emotional mind" in a more positive way.



Active 10

Active 10 is for people looking for easy ways to add activity to their day and improve their health.

How does it work?

Active 10 tracks your walking and tells you when you need to increase your pace to achieve a brisk walk (about 3 miles an hour).

The app is based on the idea that a regular 10-minute brisk walk has lots of health benefits.

To keep things interesting, the app gives you goals to work towards and rewards your progress.

All of the above apps can be purchased for free from your app store.





At NHS South Cheshire CCG and NHS Vale Royal CCG we're working to improve access to mental health services across local communities.







Crewe • Alsager • Nantwich • Sandbach • Middlewich • Winsford • Northwich

Simply visit YouinMind.org

EXTERNAL SUPPORT LINKS

We are proud to work alongside and be able to refer you to the following organisations, who provide additional support & materials across Cheshire East.

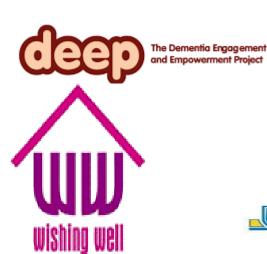






EXTERNAL SUPPORT LINKS

We are proud to work alongside the following organisations, who provide additional support & materials across Cheshire East.















WHAT OUR STUDENTS HAVE TO SAY...

"Really enjoyed reading out loud with people without feeling silly or inadequate"

The Reader

It has helped me and improved my confidence.

Interesting, educational and

Understanding Medications

An excellent course delivered by a person with passion.

Tutors catered for all levels perfectly.

I now understand lots of different ways to keep safe.

Cheshire Fire - Safety in the home

Financial health check very useful, I learnt how to budget and use websites to reduce my costs. Money Sense with NatWest

It gave me the opportunity
It gave me the others and talk
to listen to others with
medication.
medication.
understanding Nedications

WHAT OUR STUDENTS HAVE TO SAY...

It gave me the opportunity to listen to others and talk about my issues with Lovely group, informal and medication. Understanding Medications o_{pen.} Found the course really interesting and learnt a lot about the Not a subject that I knew about so I learnt a lot and want to learn Cheshire Fire - Safety in the home Astronomy Everyone is Brilliant concept that professional, was very well friendly and so municated. polite. Introduction to WRAP Would love to Very , Very supportive and attend the next Informative workshop. Astronomy

HOW TO FIND US

The administration for the Involvement, Recovery and Wellness Centre is based at Jocelyn Solly Resource Centre in Macclesfield, with workshops also held in Crewe and Winsford. Please use the maps below to help plan your travel.



MACCLESFIELD

Jocelyn Solly Resource Centre Victoria Road

Macclesfield

SK10 3JE



CREWE

Delamere Resource Centre

Delamere Street

Crewe

CW1 2ER



WINSFORD

Vale House Resource Centre

High Street

Winsford

CW7 2AS

CONTACT

Phone: 01625 505647

Email: cwp.involve-and-recover@nhs.net

66 CRISIS CONTACTS AND INFORMATION

Sometimes a crisis arises unexpectedly or the usual support is not around. If you have a care coordinator, such as a CPN, they are normally your first point of contact. If they are not available, then a duty CPN is offered.

If your crisis occurs out of hours—at night or weekends—or if you are not registered with mental health services, you can call the following:

NHS 111 Freephone: 111

SANE 0300 304 7000

4.30pm-10.30pm

SAMARITANS Freephone: 116 123

CALM - Campaign against living miserably.

0800 58 58 58

5pm - 12am 365 days a year www.thecalmzone.net

THE HUB OF HOPE - an online resource, provided by Chasing the Stigma.



Bringing all Mental Health support together in one place. www.chasingthestigma.co.ul

YOU IN MIND - Find local mental health support in your local area







67 INVOLVEMENT, RECOVERY AND WELLNESS CENTRE ENROLMENT FORM

Personal Details						
First Name:					Staff: date of receipt:	
Family Name/ Surname:					Date of Birth:	
Address (including postcode):	9					
Telephone:						
Email:						
Please tell us how you would prefer us to contact you.] Phone	☐ Email	☐ Text	
Please tick here if you would like to in Easy Read. Easy Read is a way of reasier to understand by using clear and photos, and large font size.			of mak	ing written info	ormation	☐ Yes
Is there anything that impact your attendar participation with us. This may include learn accessibility, or medic needs.	nce or ? ning,					
Your Contact with	CWP					
Please tick which the following options which are applicable to you:						
☐ I use secondary mental health services delivered by CWP			☐ I have been referred from IAPT ☐ I have been referred from SPA/			
☐ I am a carer for someone using secondary mental health services		s	Gateway ☐ I am a staff member or volunteer			
Where did you hear about us?						

Emergency Details						
Your GP Surgery:						
Who should we contact	Name:		Phone:			
in case of emergency?	d Wallbac	o Contro C	Course Sign I	la.		
Involvement, Recovery an)p		
Please tell us which courses	s you would	like to em	OI III.			
	П					
I would like to attend in:	☐ Cr	rewe ⊔	Macclesfield	☐ Winsford		
Please tick if you would like to attend a Learning Plan session						
Monitoring						
The following questions are o	ptional and	used for sta	atistical purpos	ses only.		
What is your gender? :						
What is your ethnicity?						
If you would like to opt out of the following information please tick						
accordingly:						
☐ Invite to focus group	Invite to focus group					
☐ Contacted for service feedback						
☐ Future Engagement & Participation events						
□ Newsletters						
☐ If you do not want to be contacted for any other matters						
Signed: Dated:						
By signing this form you are agreeing to what you have ticked above and to						

By signing this form you are agreeing to what you have ticked above and to follow the Involvement, Recovery and Wellness charter, which can be found on page 6 in this prospectus. As per the Data Protection Act 2018 we will keep your details secure and anything you share with us will be treated as confidential.