



Outcome of the Care Quality Commission visit to CWP's inpatient Learning Disability service at: Greenways, Macclesfield

Information about the visit

The Care Quality Commission (CQC)¹ visited CWP's Greenways unit on 14th March 2014. This was a routine unannounced inspection to check that essential standards of quality and safety were being met.

The outcome of the inspection

The following standards² were inspected and compliance or non-compliance is indicated:

Care and Welfare of people who use services (Met this standard)
Safeguarding people who use services from abuse (Met this standard)
Management of medicines (Met this standard)
Requirements relating to workers (Met this standard)
Complaints (Met this standard)

Our response

Sheena Cumiskey, CWP chief executive, comments: "We are very pleased to receive such positive feedback on the care we provide at Greenways. In particular it is very satisfying that the feedback included positive comments from people who use the service and their families. Our priority is to provide the best possible care for patients and we view visits from the CQC as an opportunity to take a step back and really challenge ourselves to be the best at what we do."

A copy of the CQC report can be viewed on the CWP website from Wednesday 16th March 2014 (via the following link: <http://www.cwp.nhs.uk/reports/2202-care-quality-commission-reports>).

¹ The Care Quality Commission (CQC) is the regulator of health and social care in England;

² All health and social care providers have a legal responsibility to make sure they are meeting essential standards of quality and safety. As set out in the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010 and the CQC (Registration) Regulations 2009 there are 16 essential standards that relate most directly to the quality and safety of care (listed for ease of access at the back of every CQC report). The CQC can check any of these standards during a visit.