

September 2016

Dear patient,

New provider of community health services in Central Cheshire

From 1 October 2016, community health care services in Central Cheshire will no longer be provided by East Cheshire NHS Trust.

From this date, your care will be provided by the newly-formed Central Cheshire Integrated Care Partnership (CCICP) which includes Mid Cheshire Hospitals NHS Foundation Trust (MCHFT), Cheshire and Wirral Partnership NHS Foundation Trust (CWP), and the South Cheshire and Vale Royal GP Alliance.

What does that mean for you?

There will be no changes to your care in the immediate future. You do not need to take any action and contact details for services will not change. Staff currently working in the community services will be transferred to the new organisation.

We place patient care at the heart of everything we do and will be working closely together to ensure that you continue to receive the best care possible as we make these changes.

The partnership will work with you, your families and carers to ensure that you are kept informed and up to date as we start to deliver your community health services. Our aim is make sure that you have care that is focussed on you, providing care that is close to home and in your local community.

Patient information

As we transfer community services all information that relates to community patients will be transferred from East Cheshire NHS Trust to Mid Cheshire Hospitals Foundation NHS Trust (part of CCICP, the new partnership). All information will be handled appropriately in line with the Data Protection Act 1998 and will not be used for any other purpose than for what it was collected.

However, should you have any concerns or require any further information around the transfer of this information please contact the Information Governance Team on 01270 273820 or 01270 273812 or you can email them using Information.Governance@mcht.nhs.uk.

If you have any questions or queries

Please speak to your care coordinator or contact the customer care team by:

- Asking a member of staff to contact the Customer Care Team on your behalf;
- Telephone: 01270 612410 (24 hour answer machine);
- Email: customercareteam@mcht.nhs.uk;
- Complete the online feedback form on this website and select 'Compliment or Complaint' from the drop-down list ([link to Feedback Form](#));
- Or by writing to the Customer Care Team at Leighton Hospital, Middlewich Road, Crewe, Cheshire, CW1 4QJ.

Kind regards,

Denise Frodsham

Denise Frodsham
Chief Operating Officer at MCHFT on behalf of CCICP