

Our Team can help

We are a friendly team which includes trained nurses and other healthcare staff. We can be found in Cheshire Courts, Police Custody Suites, and in your Local Community.

We offer help to people who are involved with the police. Some people need extra help to understand what will happen and to get the care they need.

We can work with you to make sure that Police, Courts, Probation and Youth Justice Services know about any difficulties you may have.

Your information

Our service has a duty to keep your information safe. This means you can talk about personal things with us, and we will keep what you tell us private. We will not usually give information to other people if you don't want us to.

There may be times when we do need to give information to other people, especially if we are worried about you or about somebody else connected to you. This is because we need to keep people safe.

If you want to know more about this, please ask to speak to our team.

You can expect a friendly service. We will always listen to your worries. We will not judge you. We will help you to get the right help.

If you would like to speak with us

You can contact us yourself, or you can agree for somebody else to contact us and give us some information about you.

If you would like to speak to someone from the team, just ask to see us whilst you are in police custody or at court.

You can also phone us at any time on 0800 888 6714. Our aim is to respond within 48 hours. You will need to leave your name and your phone number to enable us to ring you back.

Other helpful numbers:

NHS England—Tel: 111

NHS 111 is the **free** number to call when you need care. The people on the phone will help you find the right service to get the help you need. Anyone living in England can use this service.

If you need care urgently, you can phone:

Samaritans—116 123

NHS Wellbeing and Mental Health Helpline (free)

Tel: 0300 222 5931

Monday to Friday 7pm—11pm

Saturday and Sunday 12pm—12am

We Value Your Feedback

Please help us to improve our service by emailing us at nelsu.cheshirefeedback@nhs.net



care+custody

A partnership between Care and Custody Health,
Cheshire and Wirral Partnership NHS Foundation Trust and
North West Boroughs Healthcare NHS Foundation Trust.



Cheshire
Integrated Health and
Liaison & Diversion Service

We Can Help

Have you been arrested by the police?

Are you going to court?

Do you need help with your mental health?

Do you have a learning disability or difficulty?

Are you worried about how much alcohol or drugs you use?

Do you need help?



If you need help then please ask to see us.

You can ask when you are in custody or in court, or you can contact us yourself on:

0800 888 6714