

## Trust Performance - 2017/18

Indicator	Q1 Apr-Jun	Q2 Jul-Sep	Q3 Oct-Dec	Q4 Jan-Mar	Year End	Learning Points
<b>Patient Safety: Total % inpatient deaths subject to a case record review</b>	100.00%	100.00%	100.00%	N/A	<b>100%</b>	<p><b>Learning points identified (Requirement from Q3):</b></p> <p>Apr-17: Referral pathways implemented for long term conditions to inform specialist nursing/medical care.</p> <p>July-17: Improved safer transfer of patient care between CWP and acute trust.</p>
<b>Patient Safety: Total number of inpatient deaths subject to a case record review identifying that there may have been a problem in the care provided</b>	1	2	0	N/A	3	
<b>Patient Safety: Total % deaths reported by and to the Trust (including inpatient deaths) subject to a case record review</b>	15%	17%	18%	20%	<b>18%</b>	<p><b>Learning points identified (Requirement from Q3):</b></p> <p>Oct-17: Need to review adequacy of systems to reliably contact the District Nursing Service out of hours.</p> <p>Nov-17: Improvements required to communication with families in relation to medication regimens in place for people receiving palliative care.</p>
<b>Patient Safety: Total number of deaths (including inpatient deaths) subject to a case record review identifying that there may have been a problem in the care provided</b>	0	2	2	0	4	