

Greenways Carer Newsletter

Edition 19
February 2020

What's been happening?

COLLEGE CENTRE FOR
QUALITY IMPROVEMENT



Welcome to the winter edition of our newsletter. We have recently had an unannounced CQC inspection. Whilst we await our report we would like to take the opportunity to thank those of you who were able to speak to the inspectors to give your views and feedback.

We have recently redecorated our visitor's room which we hope you like. There are games available for use during your visit so please help yourself to these.

We have recently had our team away day, which is held away from Greenways and gives staff the opportunity to all get together. This is a valuable time as it allows us to focus and look at the service we provide. It also allows the opportunity for staff to come up with new ideas and ways of working to continue to enhance patient care.

Recently Angela Egan was given the opportunity to act up as modern matron for Greenways and our sister unit Eastway in Chester. This is a role that Angela is very much embracing and is an exciting time for both units to have an experienced learning disability nurse in this position.

Marie Joyce has become the acting unit manager for Greenways, a role that she has been aspiring to and is very much enjoying.

We continue to build on the person centred plans for our patients and with this at the core of everything we aim to do we have recently focused on our patients engagement and daily activities.

Our Christmas Tombola raised £113.00



Our redecorated visitor's room



Helping people to be **the best they can be**

